

CONTENT

1	WHAT IS ENVIRONMENTAL MANAGEMENT SYSTEM?	6
1.1	BENEFITS OF ISO 14001:2015	7
2	SYSTEM REQUIREMENTS AND STRUCTURE.....	9
2.1	CONTEXT OF THE ORGANIZATION (CLAUSE 4)	10
2.1.1	Determining the scope of the environmental management system (Clause 4.3) ...	13
2.2	LEADERSHIP (CLAUSE 5)	16
2.2.1	Leadership and Commitment (Clause 5.1)	17
2.2.2	Environmental policy (Clause 5.2)	17
2.2.3	Organizational roles, responsibilities and authorities (Clause 5.3)	23
2.3	PLANNING (CLAUSE 6).....	24
2.3.1	Actions to Address Risks and Opportunities (Clause 6.1)	25
2.3.2	Environmental objectives and planning to achieve them (Clause 6.2)	31
2.4	SUPPORT (CLAUSE 7)	35
2.4.1	Resources (Clause 7.1).....	35
2.4.2	Competence (Clause 7.2)	36
2.4.3	Awareness (Clause 7.3)	37
2.5	COMMUNICATION (CLAUSE 7.4)	38
2.5.1	Internal and external communications (Clauses 7.4.2 and 7.4.3)	39
2.6	DOCUMENTED INFORMATION (CLAUSE 7.5)	41
2.6.1	Creating and updating (Clause 7.5.2)	42
2.6.2	Control of documented information (Clause 7.5.3).....	42
2.7	OPERATION (CLAUSE 8).....	45
2.7.1	Operational planning and control (Clause 8.1).....	45
2.7.2	Emergency preparedness and response (Clause 8.2)	47
2.8	PERFORMANCE EVALUATIONS (CLAUSE 9)	50
2.8.1	Monitoring, measurement, analysis and evaluation (Clause 9.1).....	50
2.8.2	Internal Audit (Clause 9.2), General (Clause 9.2.1), Internal audit programme (Clause 9.2.2)	54
2.8.3	Management review (Clause 9.3).....	56
2.9	IMPROVEMENT (CLAUSE 10).....	59
2.9.1	Nonconformity and corrective action (Clause 10.1)	60
2.9.2	Continual improvement (Clause 10.3)	60
2.10	CERTIFICATION	61
3	EMAS – THE ECO-MANAGEMENT AND AUDIT SCHEME	63
3.1	SECTORAL REFERENCE DOCUMENTS	66
3.1.1	The reference document for the Waste Management sector.....	67